

Bergtagen

Our terms

Booking and Payment

Your registration is confirmed once you've booked your retreat through our forms on bergtagen.se. Your booking is binding from the moment you book. After booking, you will receive an email with an invoice that must be paid within 30 days, with a 15% late fee. A portion of the total amount is the registration fee, and the remainder is the retreat fee. The registration fee is 2000 SEK. All our prices include VAT.

Cancellation

Since our activities are based on outdoor experiences and our personal presence, we reserve the right to cancel retreats if we consider the weekend to be unfeasible. In the event of a canceled retreat, the full amount will be refunded to the guest. If the guest cancels more than 30 days before the departure, the retreat fee will be refunded, but not the registration fee. (The registration fee is 2000 SEK) If cancellation occurs less than 30 days before departure, no refund will be given. In case of illness confirmed by a medical certificate, the retreat fee will be refunded even less than 30 days before departure, but not the registration fee.

Why do I need to provide my personal identification number?

We use the accounting software Visma. To be able to send an invoice, we require a personal identification number as part of the invoicing process.

GDPR

Personal information is only shared with the two founders of the company. This information is used to send invoices and maintain personal customer contact to create the best possible experience for the guest. In case of photography and potential sharing on social media, the guest's consent will be requested.

Insurance and Damages

A personal insurance policy is required to participate. We recommend using extended travel insurance through your home insurance to cover unforeseen events. In the event of injuries during the retreat, Bergtagen will ensure that the situation is handled in the best way possible. However, Bergtagen cannot be held responsible, as participation is voluntary with an understanding of the weekend's activities and associated risks. This also applies to any damage to clothing and equipment.

Equipment

Equipment is not included in our retreats. Do you need to rent something? When you book a retreat, you will receive a discount code for a local rental service, including delivery to the accommodation. You can rent a yoga mat from us for 200 SEK.